



## Quality Policy

**Arka BRENStech Pvt. Ltd** is committed to delivering world-class infrastructure solutions through continuous quality improvement. Our vision is to decarbonize various sectors by harnessing the power of biogas as a significant and viable source of clean energy. We strive for excellence and innovation to meet and exceed customer expectations. We achieve this by:

- **Customer Focus:** Committed to consistently providing high-quality services, adding value, and ensuring compliance with both customer expectations and regulatory standards
- **Continuous Improvement:** Employ a standardized, periodic audit and review system to identify opportunities for improvement in processes and services. Implement corrective actions to enhance customer satisfaction.
- **Employee Empowerment:** Foster a culture of excellence, partnership, and accountability to empower employees. Invest in comprehensive training and development programs to enhance skills, knowledge, and performance.
- **Innovation:** Adopting innovative approaches to transform service delivery.
- **Safety:** Dedicated to maintaining the highest standards of safety and quality in all our operations, ensuring the well-being of our employees, customers, and the environment.

We monitor our performance, identify improvement areas, and work collaboratively with clients to achieve their goals. We champion quality as a core value and encourage employee engagement through education, coaching, and best practice sharing.

This policy is reviewed every two years to ensure its relevance and effectiveness.

Place: Gurgaon

Date: 13/12/2024

For ARKA BRENSTECH PRIVATE LIMITED

DIRECTOR

Director: Stamp & Sign